THE EMBODIMENTS OF THE INVENTION IN WHICH AN EXCLUSIVE PROPERTY OR PRIVILEGE IS CLAIMED ARE DEFINED AS FOLLOWS:

1. A system for providing a secondary user with an interview, said system comprising:

    (a) a questionnaire provided by a primary user, said questionnaire including a plurality of questions;

    (b) a predefined weighting function associated with said questions;

    (c) a server operatively coupled with said secondary user, said server for providing said questionnaire to said secondary user for performing said interview;

    (d) memory associated with said server for storing results of said interview; and

    (e) a processor associated with said server for applying said predefined weighting function to said results of said interview for calculating a secondary user score, wherein if said secondary user score meets predefined criteria said secondary user proceeds to a second interview stage.

2. A system as defined in claim 1 wherein said secondary user is provided with a personal identification number (PIN) before proceeding to said second interview stage, said PIN for identifying said secondary user.

3. A system as defined in claim 2 wherein said second interview stage includes a further plurality of questions comprising a first and a second set, said first set including questions to be asked of a plurality of said secondary users and said second set including questions to be asked of said secondary user in accordance with said PIN.

4. A system as defined in claim 3 wherein said processor selects ones of said plurality of questions in accordance with said PIN, wherein said selected questions are associated with said secondary user.

5.   A system as defined in claim 4, wherein said questionnaire is provided to said
        secondary users via a computer network.

6.   A system as defined in claim 5, wherein said computer network is the Internet.

7.   A system as defined in claim 4, wherein said questionnaire is provided to said
        secondary users via a telephone network.

8.   A system as defined in claim 4, wherein said PIN is provided to said secondary
        user for later use by said secondary user.

9.   A system as defined in claim 8, wherein said secondary user utilises said PIN for
        identification upon establishing a connection with said second interview stage.

10.   A system as defined in claim 4, wherein said system seamlessly establishes a
        connection between said secondary user and said second interview stage in real
        time.

11.   A system as defined in claim 4, wherein said memory comprises a database for
        storing and managing said results of said interview.

12.   A system as defined in claim 11, wherein said database provides report
        generation.

13.   A system as defined in claim 12, wherein said report generation comprises
        preparing said report and transmitting said report via facsimile.

14.   A system as defined in claim 12, wherein said report generation comprises
        preparing said report and transmitting said report via a digital storage medium.

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15.   A system as defined in claim 14, wherein said digital medium comprises e-mail, magnetic storage devices, and optical storage devices.

16.   A system as defined in claim 11, wherein said database provides structured query language (SQL) searches.

17.   A system for providing a tertiary user with an interview, said system comprising:

(a)   a questionnaire provided by a primary user, said questionnaire including a plurality of questions;

(b)   a personal identification number (PINs) associated with a secondary user, said PIN for identifying said secondary user;

(c)   a server operatively coupled with said secondary user, said server for providing said questionnaire for performing said interview, wherein said tertiary user is connected with said interview via said secondary user;

(d)   memory associated with said server for storing results of said interview; and

(e)   a processor associated with said server for selecting ones of said plurality of questions in accordance with said PIN, wherein said selected questions are associated with said secondary user.

18.   A system as defined in claim 17, wherein said memory comprises a database for storing and managing said results of said interview.

19.   A system as defined in claim 18, wherein said database provides report generation.

20.   A system as defined in claim 19, wherein said report generation comprises preparing said report and transmitting said report via facsimile.

21.   A system as defined in claim 19, wherein said report generation comprises preparing said report and transmitting said report via a digital storage medium.

22.   A system as defined in claim 21, wherein said digital medium comprises e-mail, magnetic storage devices, and optical storage devices.

23.   A system as defined in claim 18, wherein said database provides structured query language (SQL) searches.

24.   A system as defined in claim 17, wherein said questions further include questions provided to said tertiary users regardless of said PIN.

25.   A system as defined in claim 17, wherein said primary user is a company or employee thereof, said secondary user is a customer support representative and said tertiary user is a client.

26.   A method for interviewing a secondary user, said method comprising the steps of:

   (a)   providing a questionnaire from a primary user, said questionnaire including a plurality of questions;

   (b)   recording a response from said secondary user;

   (c)   applying a predefined weighting function associated with said plurality of questions;

   (d)   automatically calculating a secondary user score in accordance with said predefined weighting function, wherein if said secondary user score meets predefined criteria said secondary user proceeds to a second interview stage.

27.   An on-line method for setting up an automated interview comprising the steps of:

   (a)   logging on to a predefined web site;

   (b)   selecting a set of interview questions to be asked of a potential interviewer from a predefined list of questions; and

   (c)   submitting said selected set of interview questions to a questionnaire creator for generating said automated interview.

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28. A method as defined in claim 27, including the additional steps of creating and submitting a customized question.

29. A method as defined in claim 28, wherein said questions are capable of being posed in a plurality of different languages in accordance with predefined criteria.

30. A method as defined in claim 29, wherein said automated interview is conducted via a telephone using interactive voice response.

31. A method as defined in claim 29, wherein said automated interview is conducted via a computer using the Internet.